Quick guide

Simply Connect Eng

Revision: 1

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Quick guide Simply Connect

Simply Connect is a smart solution for connecting your automation to the cloud. With Simply Connect, you gain access to remote troubleshooting, easy installation, and simple control via an app.

This getting started guide is a practical support for installers during hardware installation and connecting the automation to the cloud. It also serves as a user-friendly guide for end users of the Simply Connect app.

Part 1: Installers guide

In the package you will find:

The module to be mounted on the control board.

An antenna (only for the GSM version)

A card with the QR code.
Note! The card with the QR code is a key to the device and must be stored securely. If the card is lost, it cannot be recovered, wich means a new Simply Connect device may need to be purchased.

Install the module
1. Turn off the power to the control board.
2. Mount the Simply Connect module as a plug-in accessory on the compatible control board.
3. Attach the antenna or Ethernet cable, depending on the module.
4. Turn the power back on.

Depending on the automation, a channel on the control board may need to be configured to enable communication with Simply Connect. (Check the control board manual)

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Create a Simply Connect account

Download the Simply Connect Pro app, available on the App Store for iOS & Google Play for Android.

1. Create an account.
2. Log in.

When creating an account in the Pro app, you will be asked to provide your company name and VAT number. This is simply part of the registration process and **does not** result in any charges. The information is only used to make it easy for you to add payment details later and to buy or sell services and manage access rights smoothly.
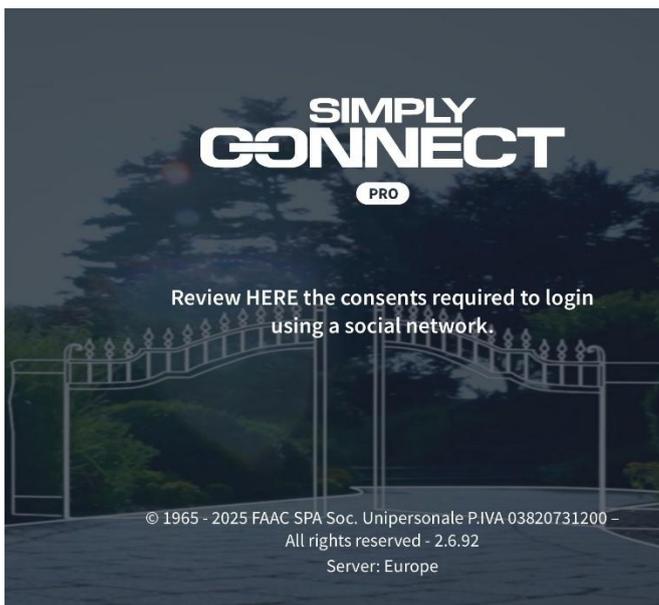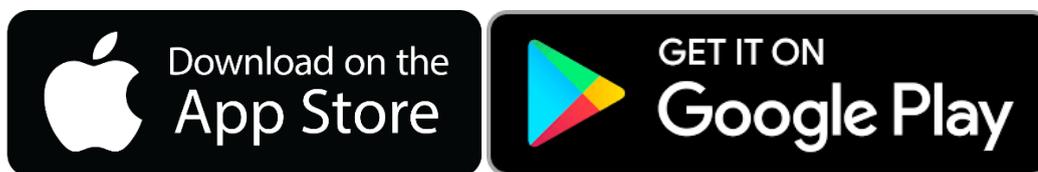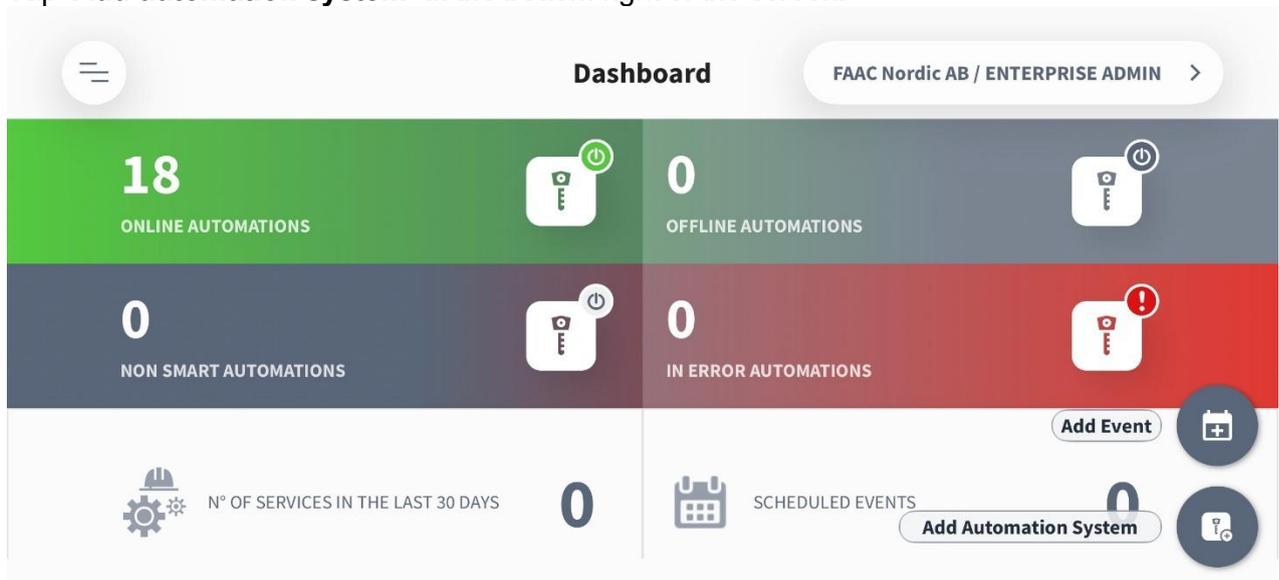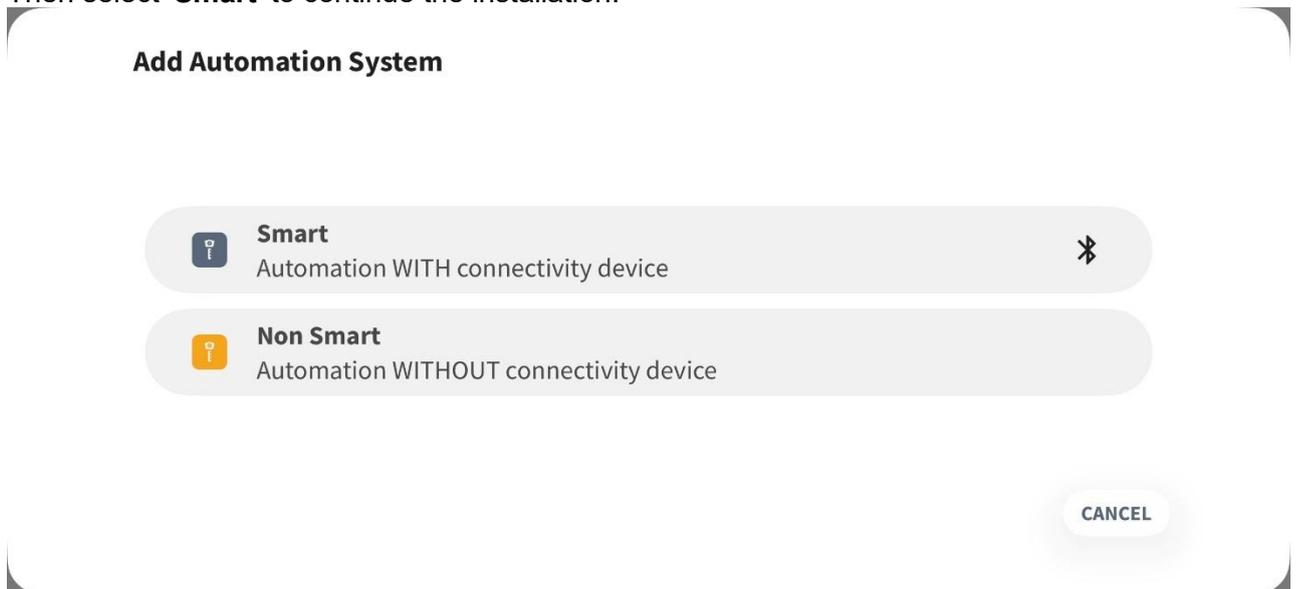
Installing Simply Connect

Follow these steps to install a Simply Connect device and connect it to the cloud:
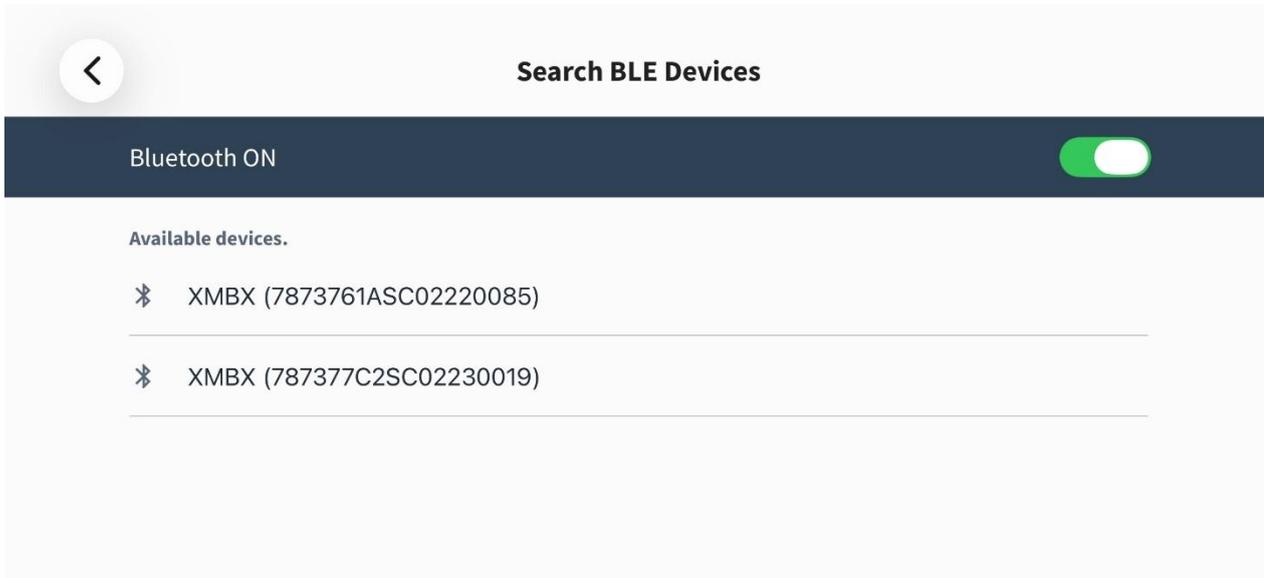
1. Open the Simply Connect Pro app on your tablet.
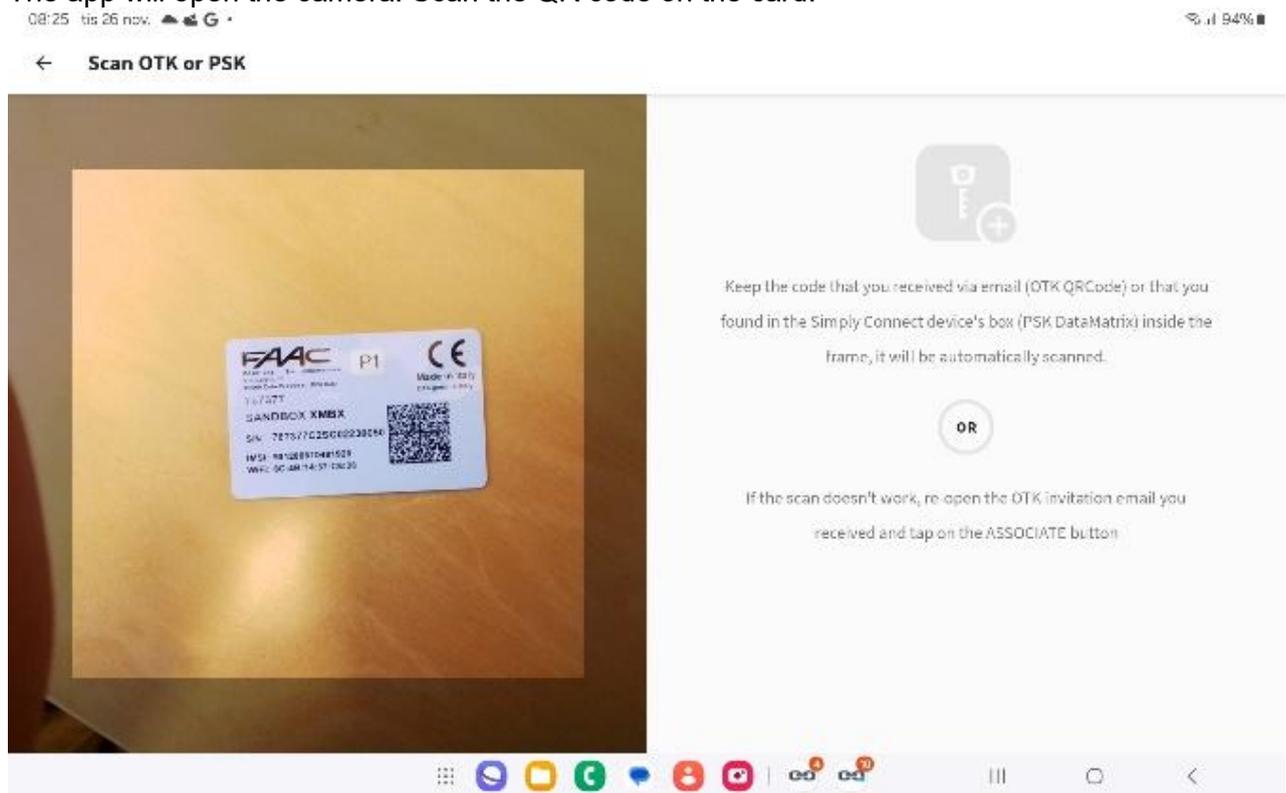2. Tap **'Add automation system'** at the bottom right of the screen.

3. Then select **'Smart'** to continue the installation.
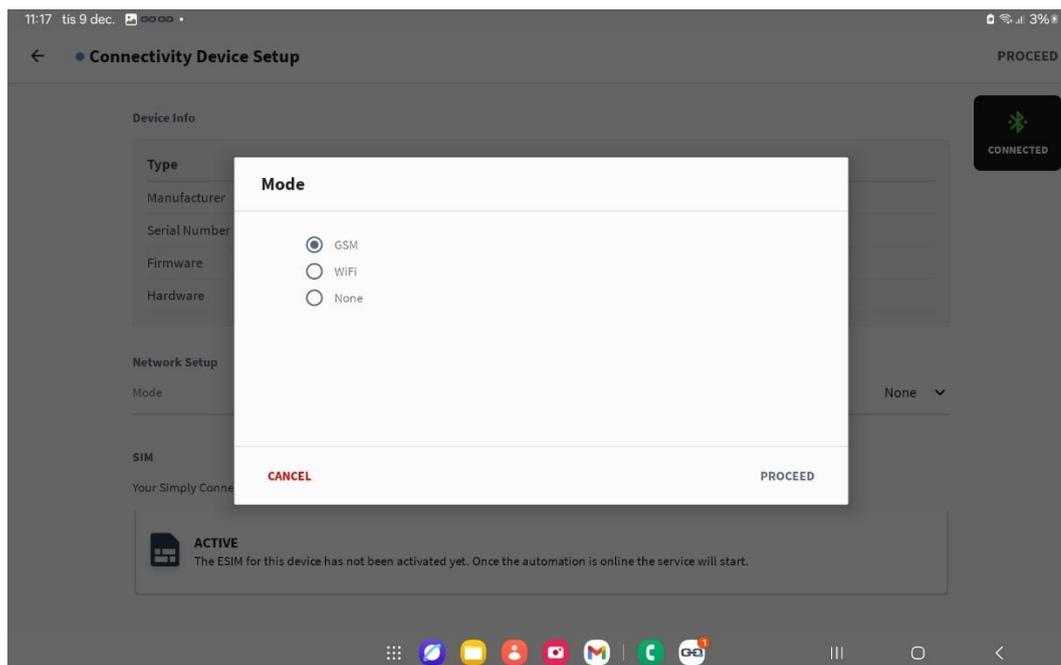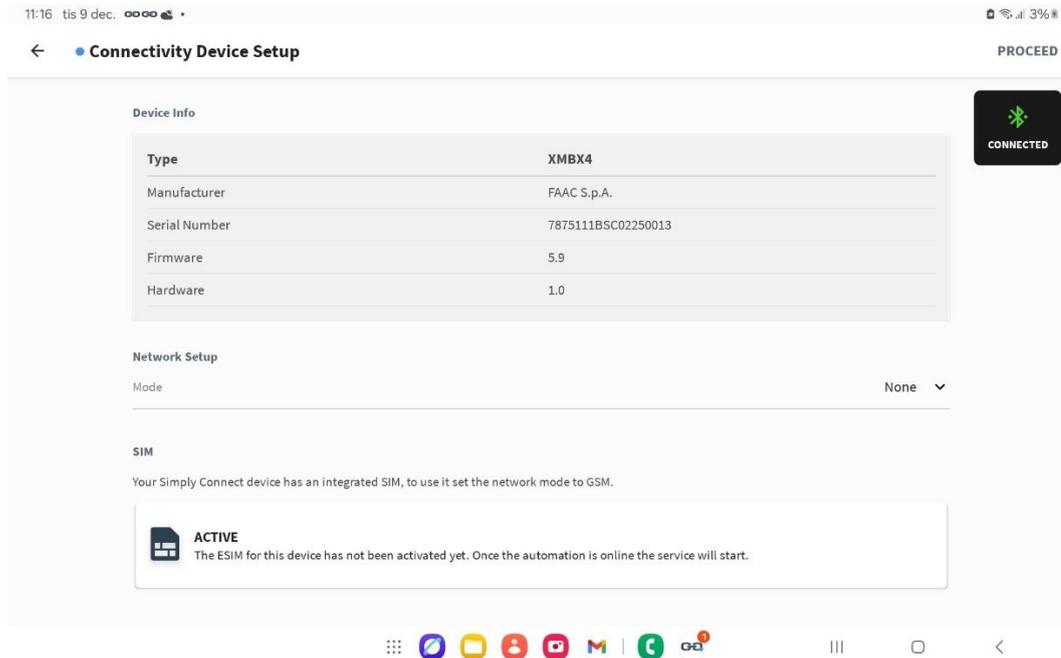
The app will search for devices via Bluetooth.

1. Check that the number matches the serial number on the QR card.
2. Tap the device in the list.
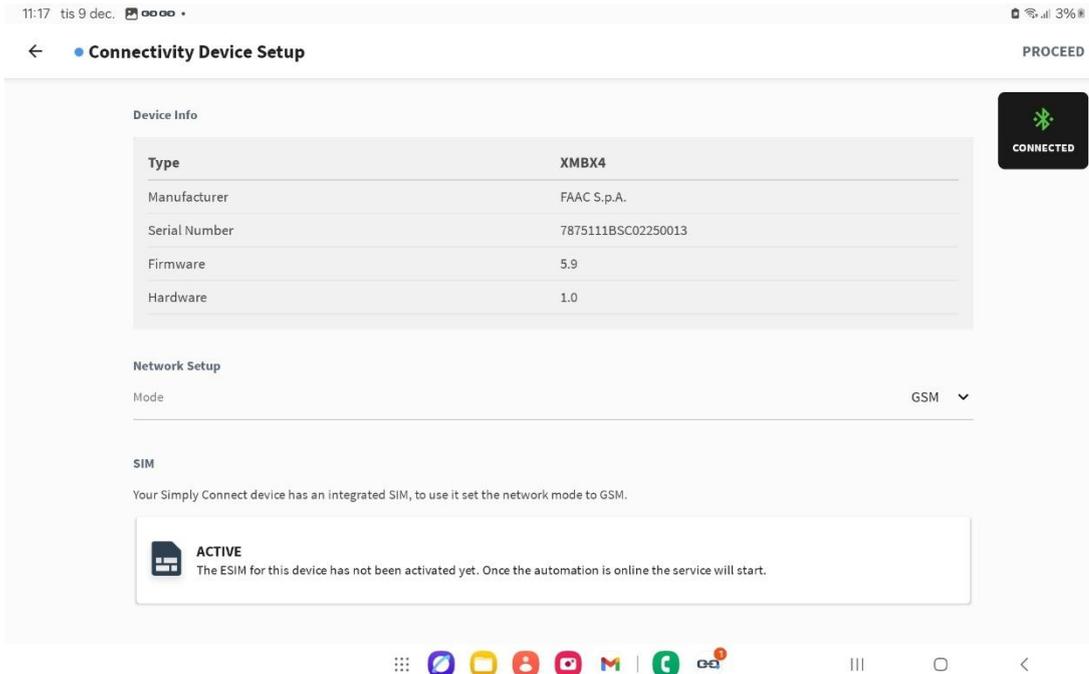3. The app will open the camera. Scan the QR code on the card.

Network settings

Select a network option by tapping the arrow next to the network options.

If applicable, select the network and enter the password for the wireless network.

Tap '**Proceed**' at the top right..

A network test will begin. A green checkmark will appear if the connection is successful.
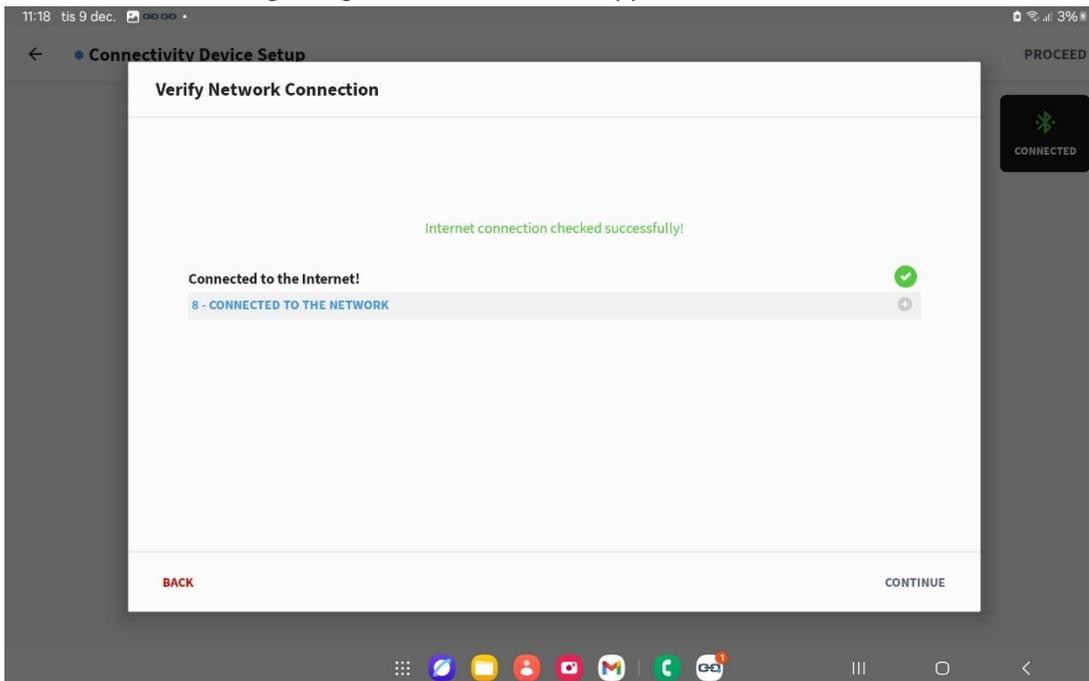
Tap '**Continue**' in the bottom right.

Create automation

Fill in the required information:

Location:

1. Tap 'Create new.'
2. Name the location (e.g., the customer's name or company).
3. The address can be automatically filled in by tapping the icon in the address field.
   The other fields at site is optional

Automation:

1. Choose a name so that the automation can be easily identified later. A suggested format is the type of automation (e.g., gate, door) along with its location or number, etc.

If desired, the address can be different from the specified site location..

Check Time Zone

Important! It cannot be changed later.

Add Components

1. The control board is usually added automatically; simply click "Add."
   The remaining components are optional and can be ignored or added at a later stage.

Tap 'Add.' The camera will start.
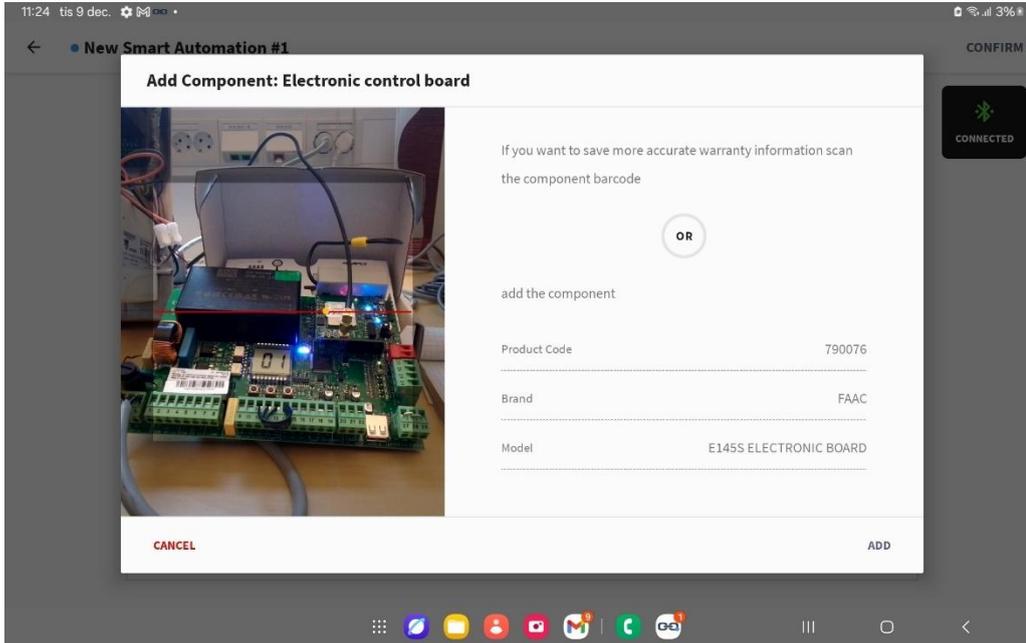
- Scan the barcode/QR code on the component. **Optional!**

All componets will need a photo, click take and simply take picture of the device.
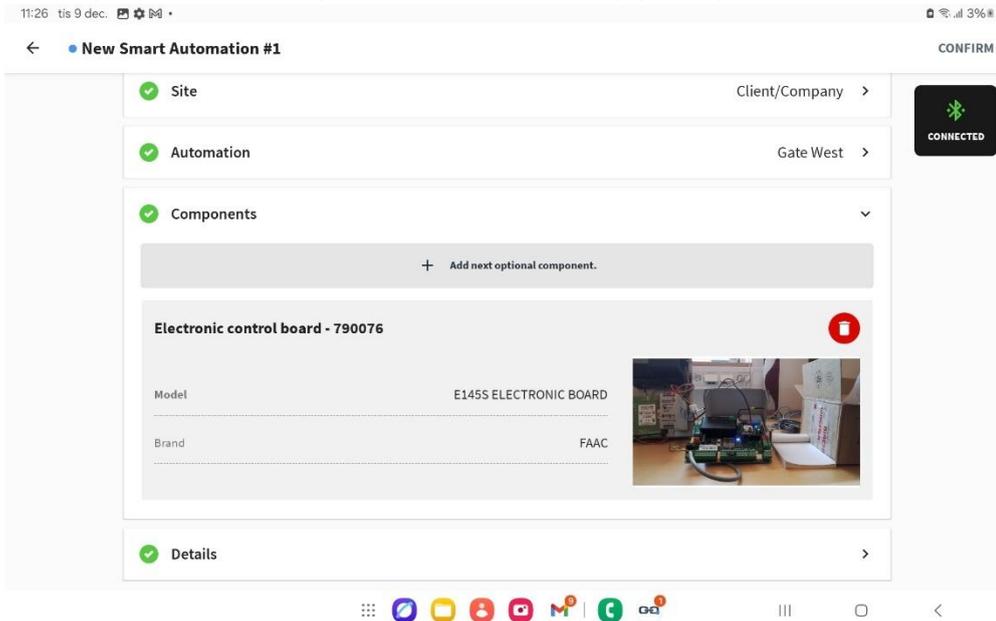
1. Ensure that all fields turn green.
2. Tap '**Confirm**' at the top right.

Complete the installation

- Confirm the warning message to finish the installation by selecting '**Yes**.'
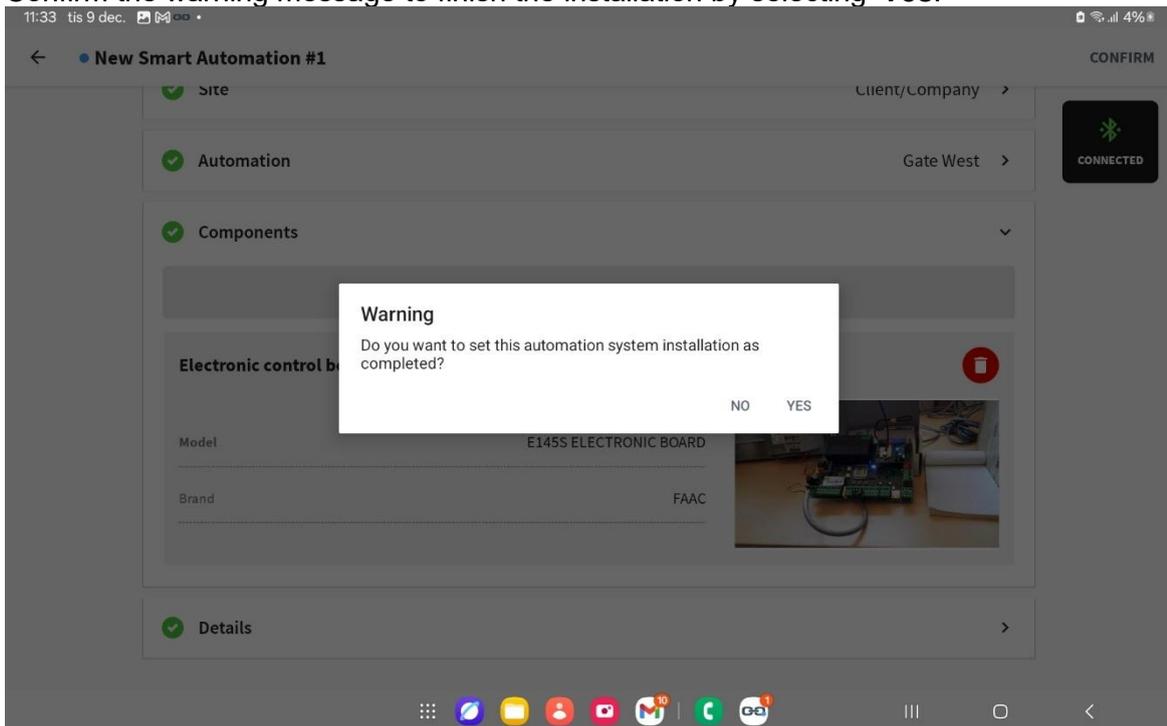
- The device will be tested against the network and the cloud.
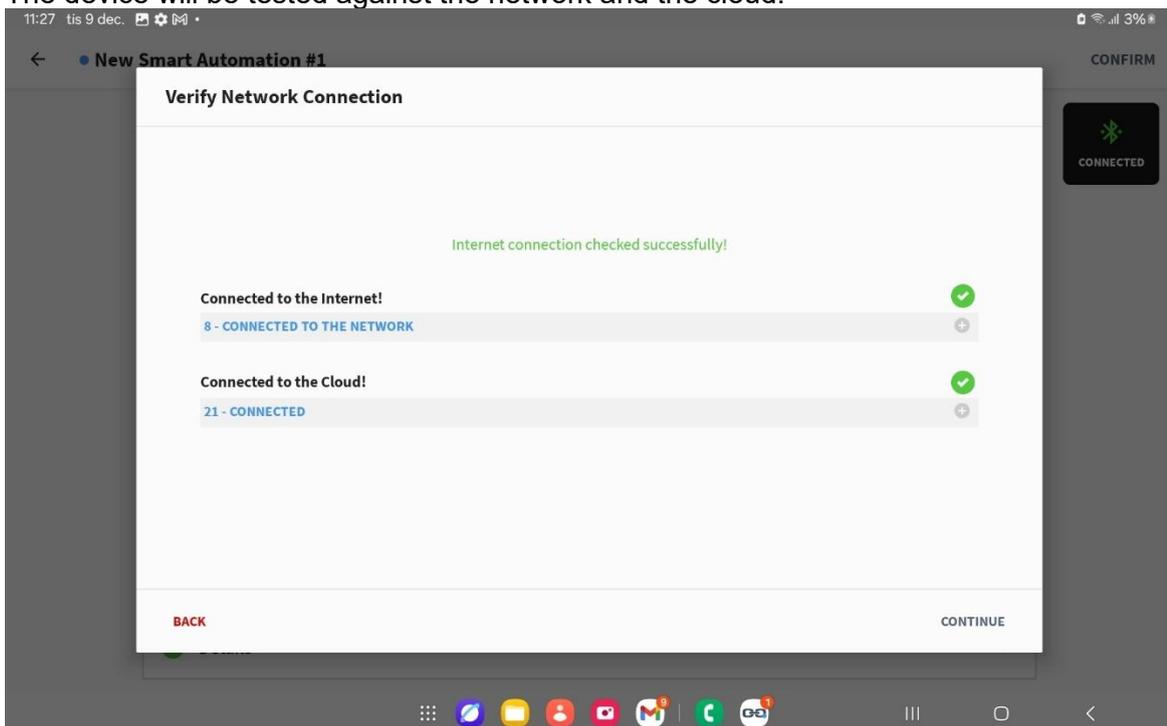
- After a successful test, tap '**Continue**.'

Finish the installation
The automation is now installed.

You can choose to go back to the homepage/dashboard for your automations or start programming settings directly with the quick start.

What's next?

The automation can now be programmed via Simply Connect, and functions such as troubleshooting, time settings, and adjustments can be made directly in the app.
For further assistance:

- Go to the Help menu in the app's left sidebar.

There, you will find a FAQ and short instructional videos to guide you further.

Handover to the customer

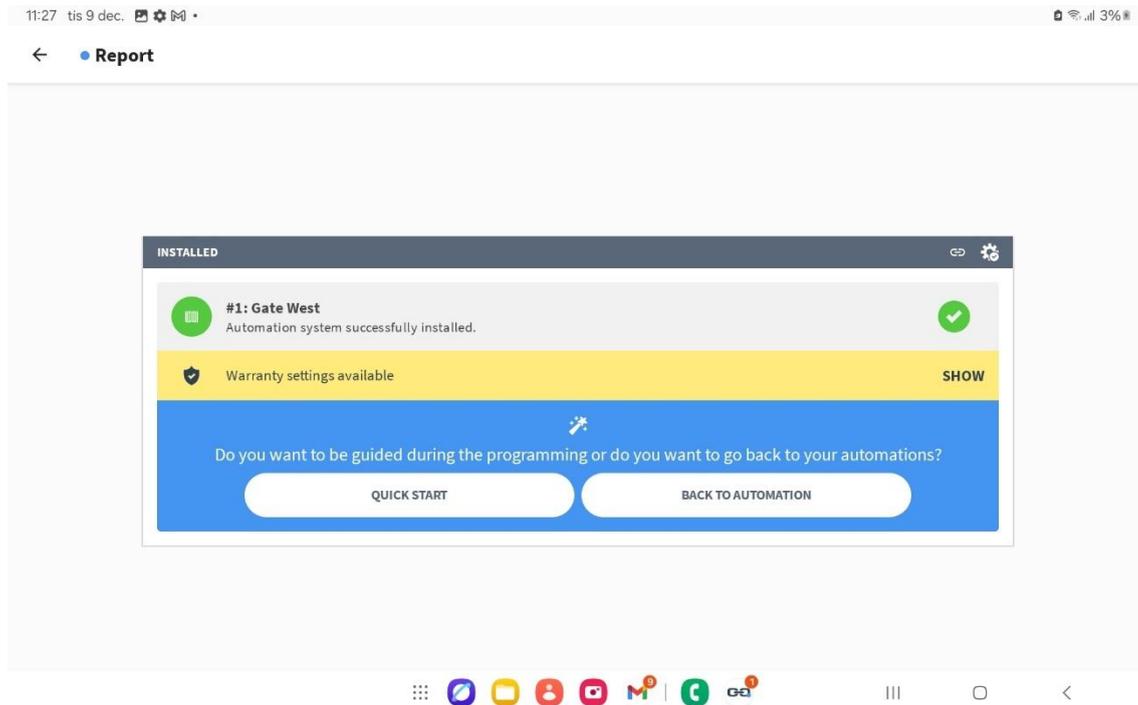The final step is to transfer the automation to the end customer, who will become the owner and responsible user of the device..

- Ask the customer to provide an email address.
- Ensure the customer has created an account in the Simply Connect app with this email address.
- The automation can be transferred directly in the app.
- Click the Are you ready to pair this automation to its User Manager? **Proceed**

Remember to store the QR code **securely**.
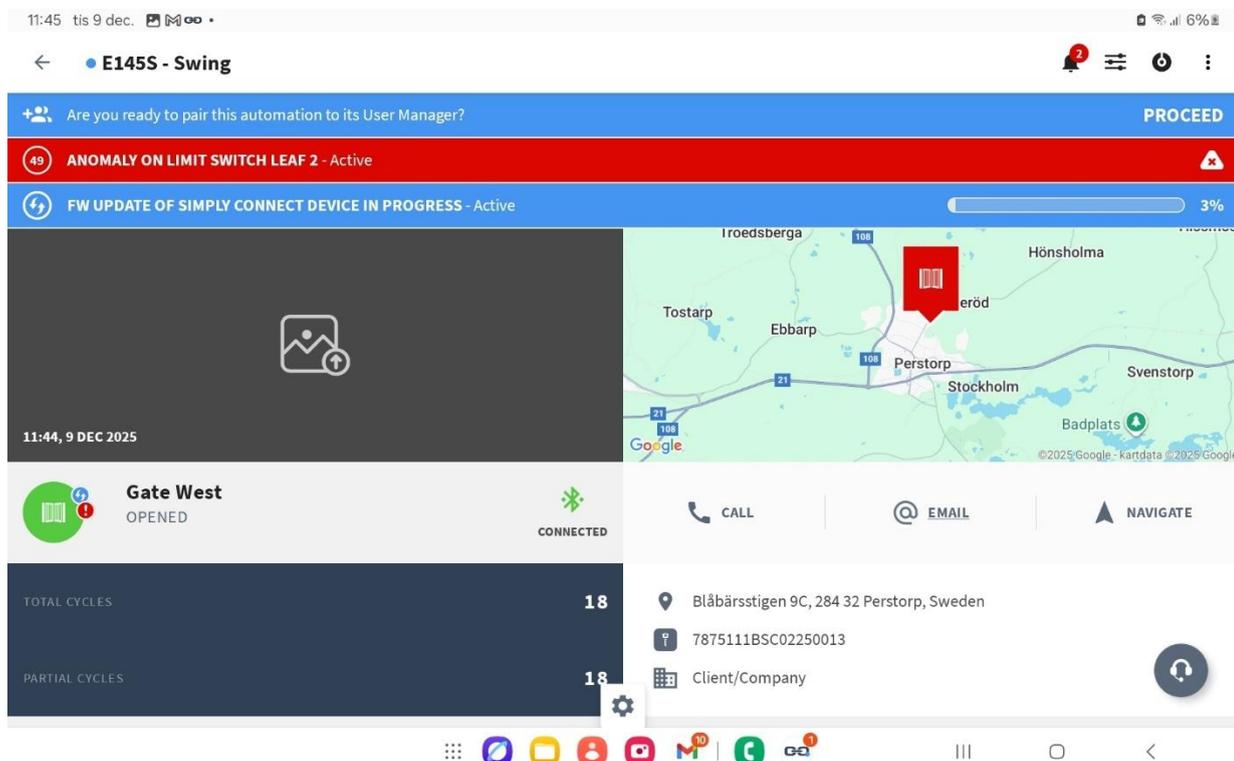
Good luck with your installation!

Part 2: End User Guide

Download and Install the App

The app is available for iOS (App Store) and Android (Google Play).
Note: For end users, it is the Simply Connect app, not the PRO version.
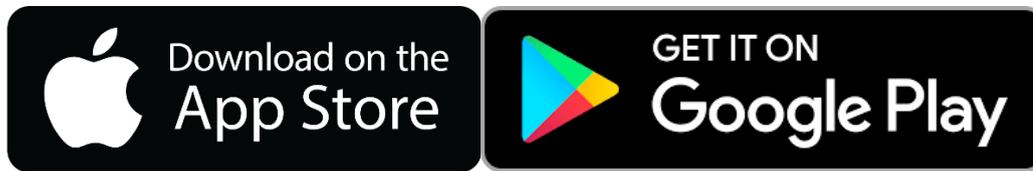
Create an Account

Register an account in the app and log in.

1. **Click Login with Email.**
2. **Click in the bottom right, Sign up now!**
   Important: the email you use must not already be registered in the Pro app.
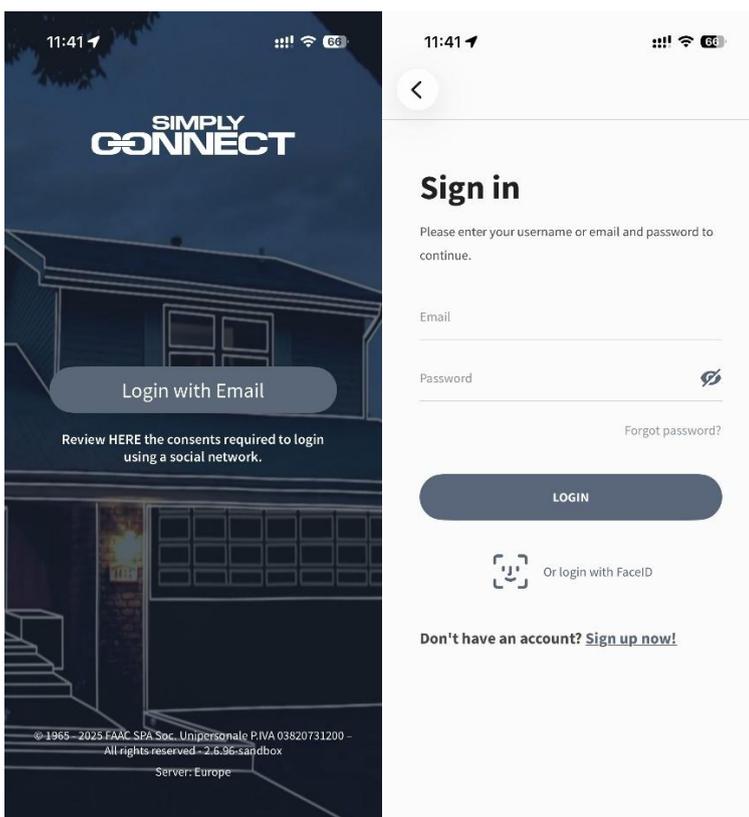
Notify your installer

Once you have created your account, send a message to your installer with your email address so they can transfer
your automation to your account.

Access your automation

The installer will transfer the automation to your account once the installation is complete.

Start Using Simply Connect

Once you've become a User Manager of your automation, you can:

- Open and close the automation.
- Add more users if needed.
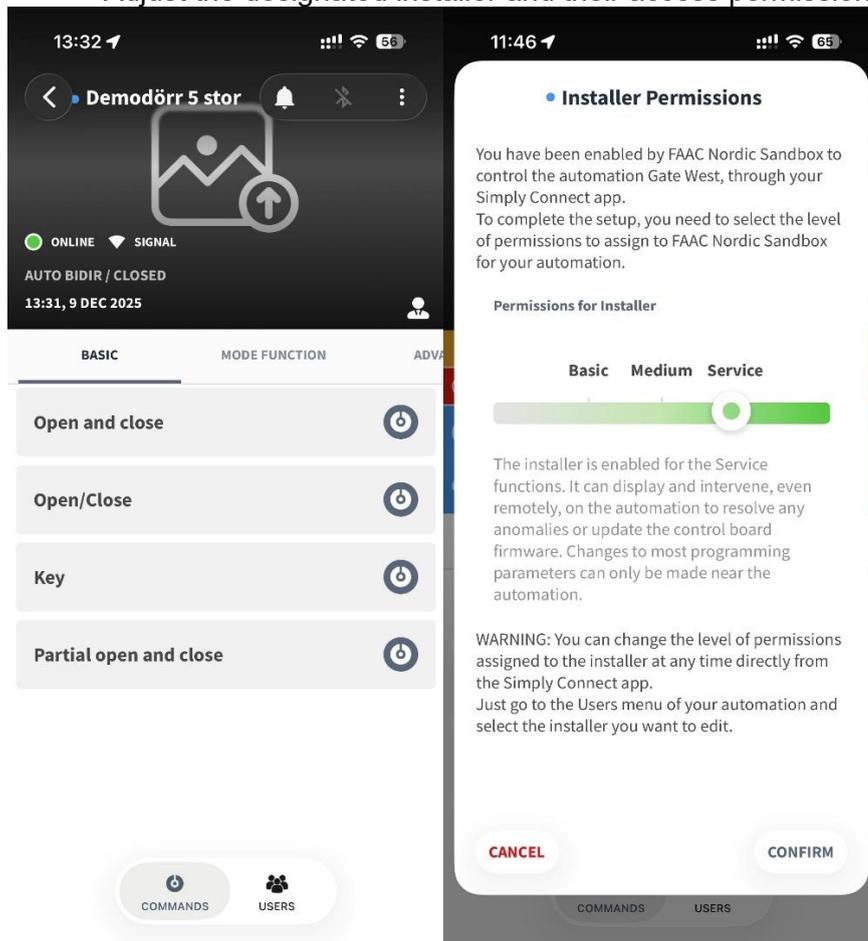- Adjust the designated installer and their access permissions

Add a User

To add a new user in the app, follow these steps:

1. Open the app and navigate to **Users** (the icon is at the bottom right).
2. Tap the top blue tab, **"Add User / PROCEED"**
3. Enter the user's email address and tap **Add and Authorize**.

Note: *It is only possible to add users who have already created an account.*

To control the automation via open commands, **access rights** must be granted to the user. More information can be found on page **19**.

1   **2**   **3**
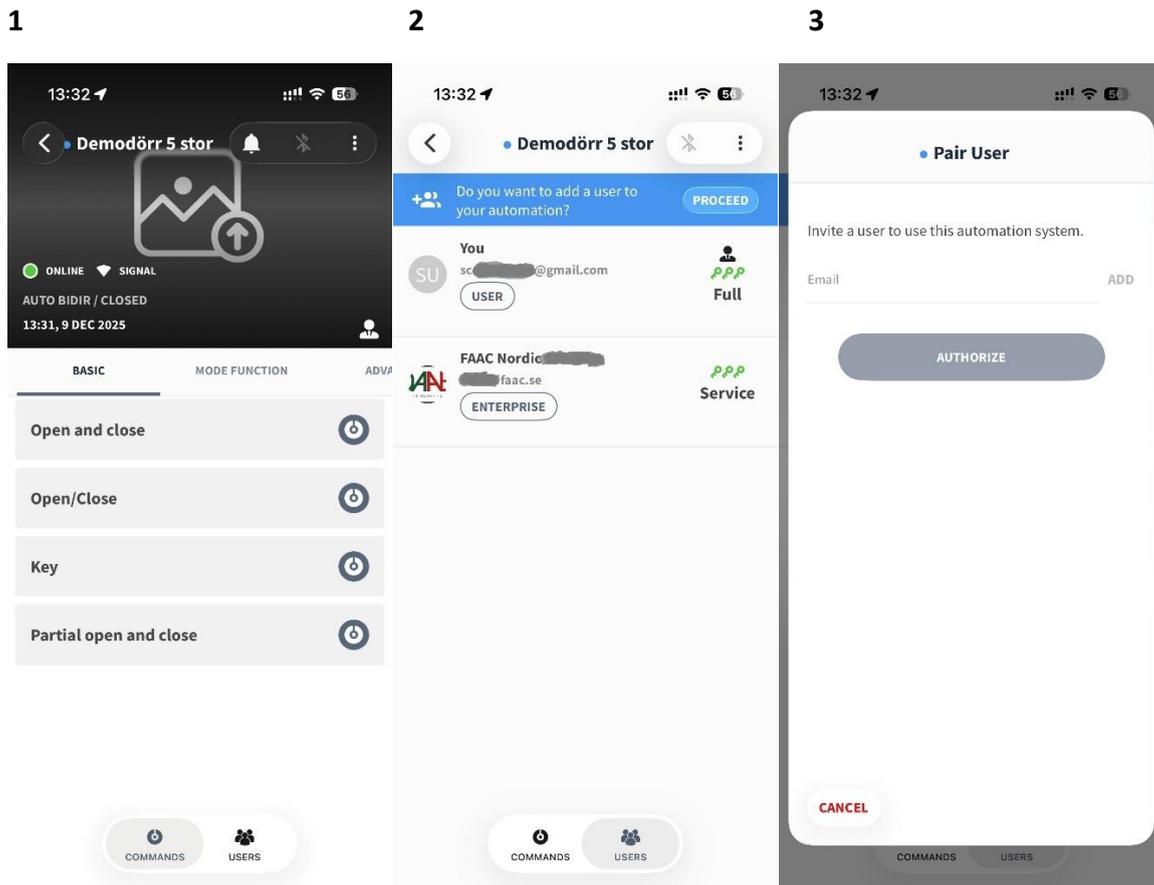
Purchase More Access Rights

1. **Open the wallet**
   In the app menu (top left), select **Wallet**.
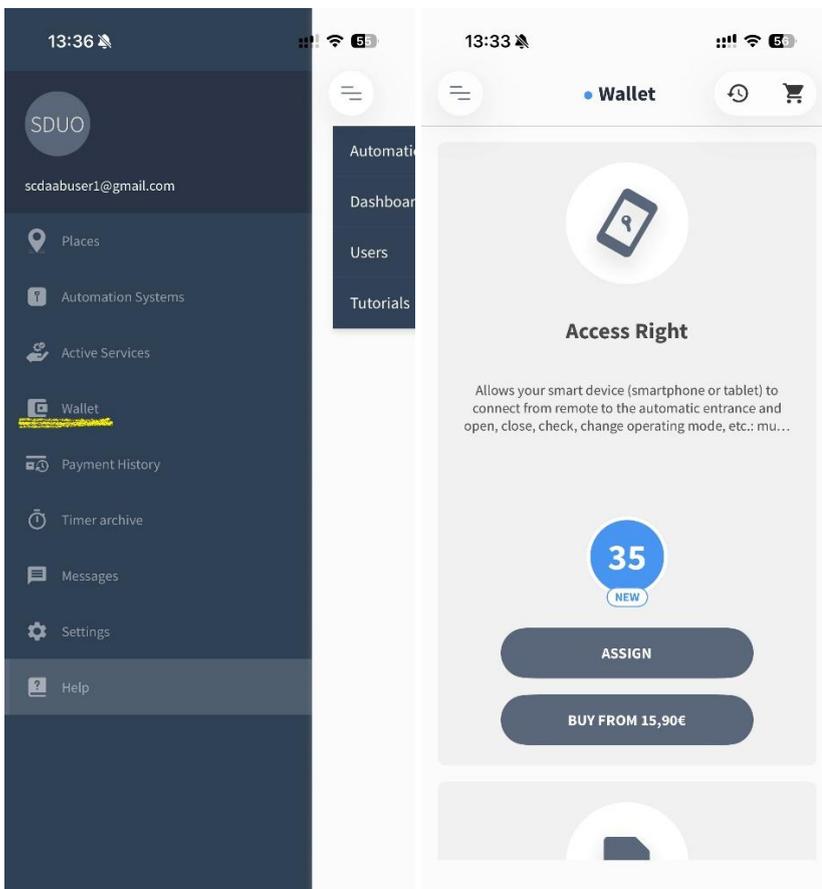
- You can purchase access rights directly in the app under '**Wallet**.'
Alternatively, you can purchase them through your installer on invoice by contacting the installer.

- Tap '**Buy**' for immediate purchase in the app, or '**Request**' to order through the installer."

## Assign Access Rights

If the access rights are purchased directly in the app, they will be added to your account automatically.

If the access rights were purchased by an installer, please contact them so they can transfer the access rights to your email.

Navigate to your Wallet in the menu.

1. Tap "Assign."
2. Select the access right you want to assign.
3. Choose which automation it applies to.
4. Select the user who should receive the access rights.
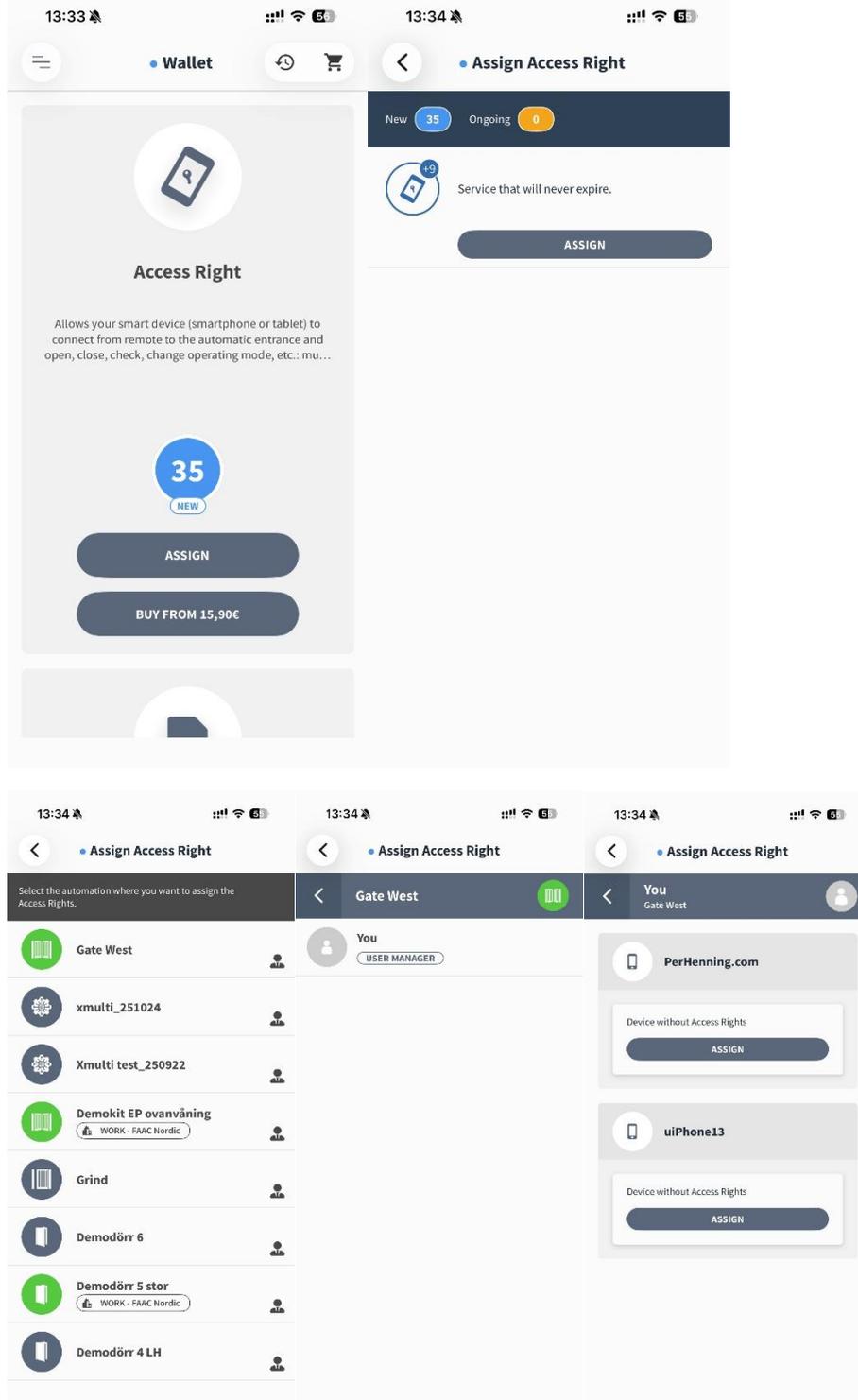
Time Control

The app offers the ability to create and use schedules. These schedules allow you to control when selected users and radio transmitters can be active, based on specific days and times.

With schedules, you can:
• Limit when users can gain access.
• Control when radio transmitters can be active.

There are also timer functions (T0) that can be used to, for example, set the automation to a specific mode, disable inputs, or vehicle loops depending on the automation.
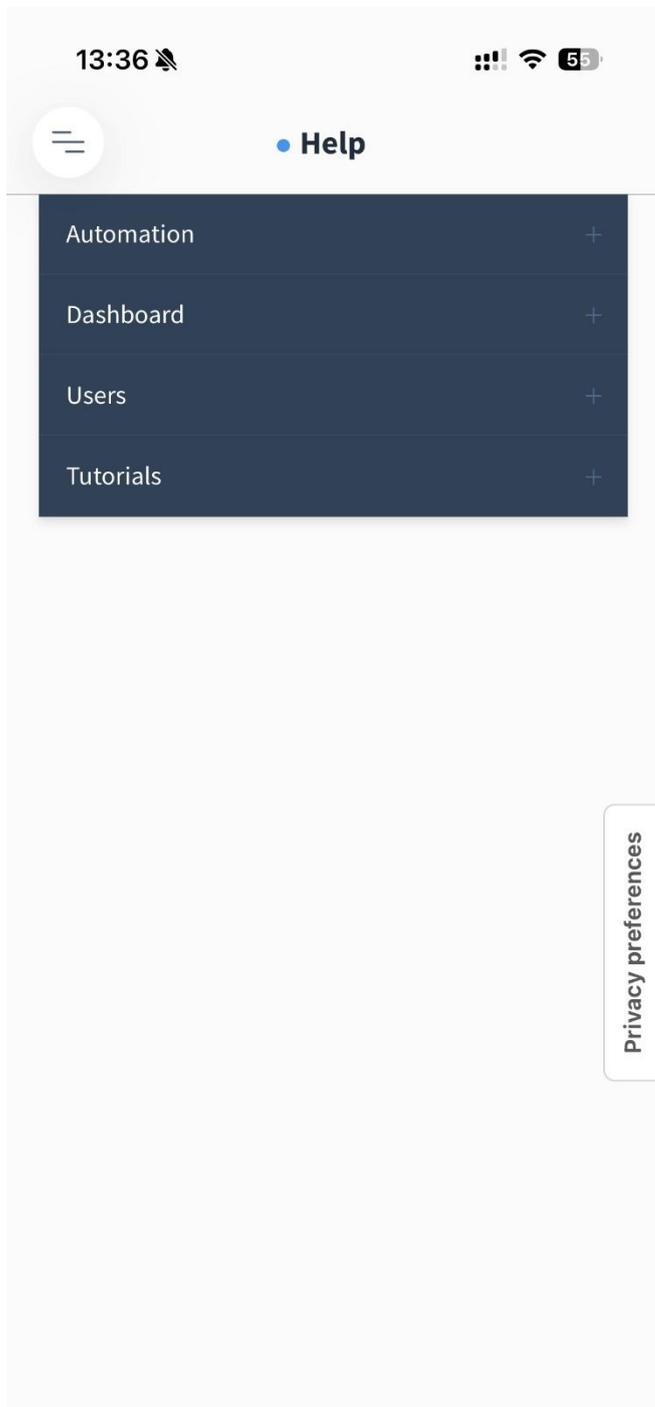
For more information, you can visit the help menu, where an instructional video shows how to create and assign schedules.
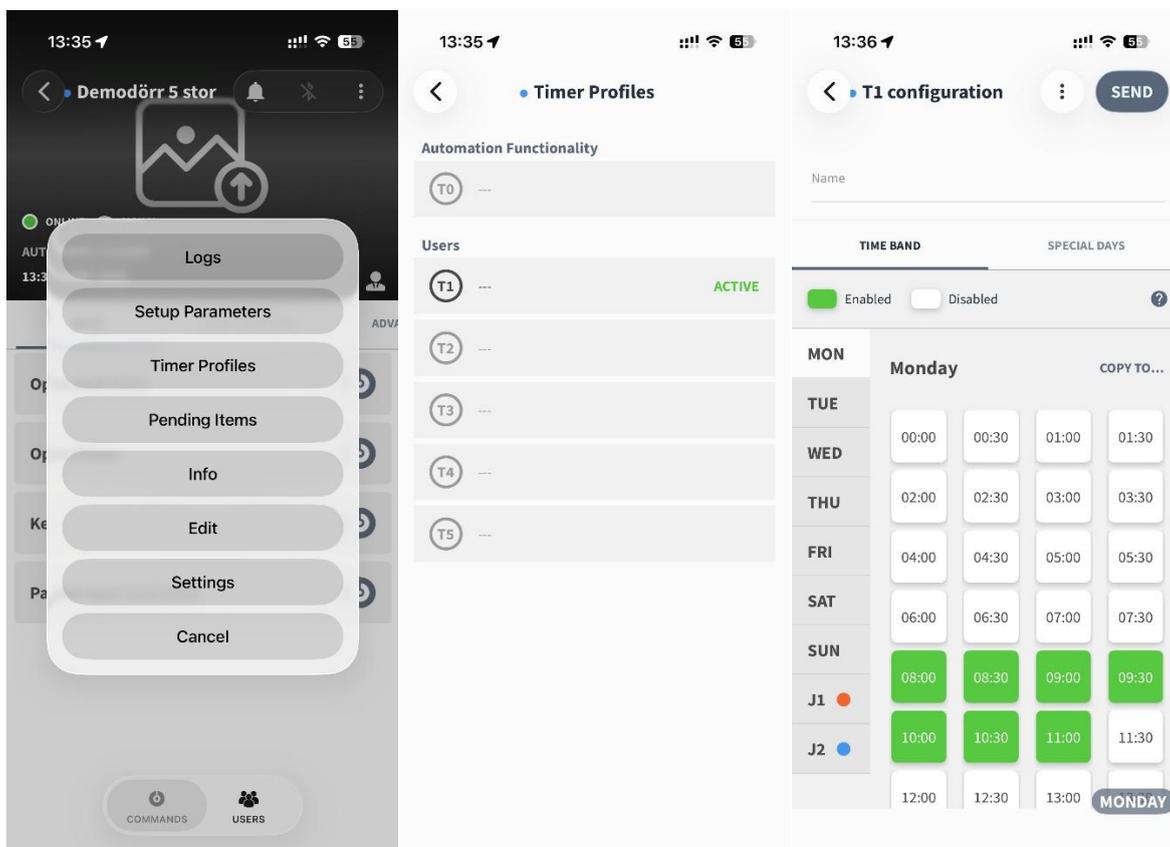
Need Help?

In the app's menu, there is a tab called **Help**. Start by checking there.

If you still need support, contact **support@faac.se**

QR Code in Simply Connect

The QR code is used to identify the device and link the automation to Simply Connect in the cloud..

Where can I find the QR code?

The QR code is on a card in the Simply Connect module's box.

How is the QR code used?

During installation, the QR code is scanned in the Simply Connect app to register the device.

When transferring the automation, the recipient may need to scan the QR code to take over responsibility.

Important to keep in mind

The QR code is unique to each device and should be handled carefully.

If the QR code is damaged or missing, it cannot be replaced, and you may need to purchase a new Simply Connect device.

Notes

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